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[Troubleshoot something that's not working on Facebook](#)

- Refresh the page.
- Close the page and reopen.
- Clear your cache by going to your browser settings.
- Try again with a different browser (example: if you're on Chrome, try Firefox).
- Restart your computer.

[facebook : help](#)

On Android, go to your phone Settings --> Apps --> Facebook > Tap on Storage and then tap on CLEAR CACHE button